Benefits
- Perfectly functioning devices
- Reliable, reproducible results
- Professionally trained operating personnel
- Extended device life

Product Information
The reliability and service life of your laboratory balances depends crucially on the correct installation and configuration. Our Sartorius Service installs and configures your devices properly, taking into account the regulatory requirements and quality standards. Your laboratory balance is immediately ready for operation and gives reliable and reproducible results right from the start.
Specification

- Checking the equipment delivery for completeness and any transport damage
- Professional installation of the equipment components
- Connection of peripheral devices (such as printers)
- Setup of default parameters
- Adaptation to ambient conditions at the place of use
- Initial startup with functional tests
- Initial metrological equipment check
- Instruction of operating personnel (no application training)
- Issuing an installation report
- Consultation on device maintenance and maintenance cycles

Customer Prerequisites

- Device is at the installation site and has been sufficiently acclimatized
- The installation place is freely accessible

Optional Services

- Calibration certificate with ISO | IEC 17025 accreditation
- USP <41> certificate
- USP <1251> test report
- Balance test report
- Minimum weight certificate according Eur. Pharmacopoeia (2.1.7.)
- GLP | GMP compliant equipment qualification
- Integration of the devices in laboratory processes

Remarks

An initial calibration at the place of use is imperative to ensure the traceability of measurement results.

You are interested?

Get in touch with us right away. We will be happy to provide you with a non-binding service offer. You can also find further information on our website: www.sartorius.com/en/services

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Status: 06 | 2023